

Arrangements for Consultation with / Representation by Members of the Public

LGBRIMH has constituted the following institutional mechanisms to facilitate meaningful public participation in policy formulation and implementation:

S.No.	Mechanism	Details
1.	Governing Body (GB) Meetings	The LGBRIMH Governing Body includes representation from eminent citizens, patient welfare representatives, and State Government nominees. Meetings are held as per Schedule of the Rules & Regulations. Minutes are placed on the official website.
2.	Public Grievance Redressal System	Complaints and representations from members of the public, patients, and their relatives may be submitted through the Public Grievance Portal (pgportal.gov.in) or directly to the Public Grievance Officer, LGBRIMH. Acknowledgement and disposal are tracked under the Centralized Public Grievance Redress and Monitoring System (CPGRAMS).
3.	LGBRIMH Official Website (Public Interface)	All major policy decisions, tender notices, recruitment notices, treatment protocols, patient rights charter, and institutional reports are published on https://lgbrimh.gov.in for public information and feedback.
4.	SwachhataPakhwada / Awareness Campaigns	LGBRIMH conducts periodic public-interface events, health awareness drives, and community outreach programmes where members of the public may interact with institutional representatives.
5.	Direct Representation to Head of Institution	Any citizen / patient representative may submit a written representation addressed to the Director, LGBRIMH, Tezpur – 784001. The same is processed under due institutional procedure.